



How to use Wi-fi Calling?

Wi-Fi Calling lets you make and receive calls and send messages over a Wi-Fi connection when your mobile network signal isn't available. For this feature to work, your phone must be connected to a Wi-Fi network, have an active SIM card and Wi-Fi calling must be enabled by your network provider.

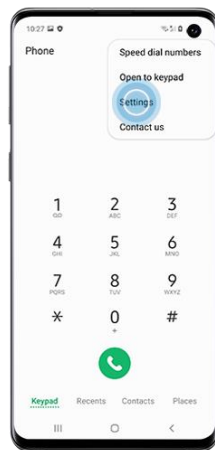
This feature is available on most phones but many people do not realise if they live in an area that has good mobile coverage.

Activate Wi-Fi Calling on Android (some brands may vary)

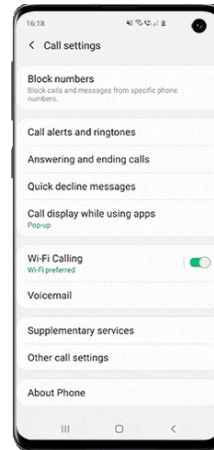
Through the Phone app:



Tap the three dots



Tap Setting



Tap the toggle switch to activate

Please note: If you can't see the Wi-Fi calling options, please contact your network provider to check that Wi-Fi Calling is available on your network and activated for your device.

Activate Wi-Fi Calling on iPhone



To turn on Wi-Fi calling, go to Settings > Phone > Wi-Fi Calling.

Tap the toggle switch to activate

You might need to enter or confirm your address for emergency services.

If Wi-Fi Calling is available, you'll see "Wi-Fi" in the status bar while viewing Control Centre. Then your calls will use Wi-Fi Calling.